From Order to Manufacture/Delivery

	Input	Customer	Benda	Output
P	■Information of your company	E-mail/Telephone Inquiry	Inquiry response/Reply	■Benda information
D	■Non-disclosure agreements ■Drawings ■RFI/RFQ	Exchange of non-disclosure agreements Estimate information and drawings Specifications meetings *Necessity of meetings is determined according to the specifications.	Study of inquiry content Estimate submission	■Technical presentation materials ■3D/2D proposed drawings ■Estimate ■Request for design change
C	■Notice of mass production decision ■Basic transaction agreements ■Order form	Approval Exchange of basic transaction agreements Order issuance		
A		Product arrival	Order form reception and materials /jigs order placement Production Finished product inspection Shipping	■Product ■Inspection data, etc.